

Ruksar Shaik

Business, Quality and Process Consultant | Scrum Master | Project Manager | Test Manager |

Objective

Seeking to drive Projects while integrating technical expertise and leadership skills that efficient project performance and quality

Exposure

14+ years of experience as software professional in different roles including six plus years of project management, requirements management, and lifecycle management tools experience covering a year of experience as scrum master

Work Experience

COGNIZANT TECHNOLOGY SOLUTIONS | JULY 2006 - TILL DATE |

- Offshore:
 - July 2006 to April 2011
 - October 2011 to January 2014
 - June 2015 to till date
- Onshore:
 - April 2011 to October 2011
 - February 2014 to June 2015

Domains

US HEALTHCARE - PROVIDERS

- Hospital Information Systems
- Health information Change
- Personal Health Record
- Electronic Health Record
- Continuity Care Document
- HL7 Interfaces
- Mail Order Pharmacy

Skills & Abilities

LEADERSHIP AND MANAGEMENT

- Practiced Test Planning covering Test Strategy, Defining Scope, Test Estimation, Resource Planning, Defining Entry, Exit criteria and Test deliverables
- Monitored and Control Test Life cycle including Risk Analysis and Defect Management
- Reported project status and progress to higher management teams and other stake holders by reports
- Maintained Billings and reporting for the project
- Defined and Controlled Project Process
- Introduced and Monitored Knowledge Sharing and Management

SALES

- Contributed with Business Consulting to develop Case Studies, Request for Proposals and Service Offerings

COMMUNICATION

- Being Project Manager, maintained Client communications and responded to the asks from stakeholders
- Being people manager worked as bridge between associate and management team to fulfill teams\associates needs, monitored and assessed people performance

TECHNOLOGY

- Drafted and managed Requirements in JIRA, Requirement Management, Stakeholder Management
- Practiced and managed different testing types includes, Analytics, Salesforce, API, SOAP UI, Localization, Security, User Interface, Database, Performance and Automation.
- Hands on the tools, JIRA, HP ALM, MS SharePoint, RALLY, Zephyr etc.
- Specialized in Testing for Healthcare Providers such as HIE (Health Information Exchange), CCD, EMR, HER, PHR, HL7 Interfaces, Pharmacy modules such as Inventory Management and Mail-order Pharmacy

Certifications

- ISTQB Foundation Level
- HL7 V2.5

Projects Experience (recent 4 projects)

BUSINESS CONSULTANT | LEADING KIDNEY CARE CENTER, USA | MARCH 2018 – TILL DATE

- Participating in drafting and managing requirement and testing for projects with Patient Admission and Services department
- Analyzed and provided solutions for end user queries and handled Prod Support

COMPLIANCE ANALYST | LEADING BABY CARE PRODUCTS, USA | FEBRUARY 2016 – AUGUST 2016

- Participated to validate and approve documents\articles for Compliance

BUSINESS ANALYST | LEADING HOSPITAL NETWORK, USA | FEBRUARY 2014 – JANUARY 2016

- Participated from Onshore in drafting user stories for HL7 interfaces, HIE and related features. Also confirmed the development of feature by UAT

SCRUM MASTER | LEADING PHARMACY, USA | NOVEMBER 2013 – JANUARY 2014

- Organized and Participated in Scrum Events
- Handled JIRA Tickets for its closure and release
- Coordinated with team and resolved impediments for the team to proceed development

SV Trainings